



BSNLCO-COMN/11(21)/43/2023-SM-CM

Dtd 08-08-2025

To,
The CGMs All Telecom Circles,
BSNL.

Sub: Opening of CSCs on Sundays due to huge demand of FRC1 "Freedom Plan"– Reg

Ref.: 1) T&C cell BSNL CO Lr. No 26-07/2020-T&C –CM Dtd. 31-07-2025

Vide letter cited under Ref 1, FRC 1, the "Freedom Plan" was launched for a period of one month, effective from **1st August 2025**.

In view of the overwhelming demand for this plan and to boost SIM sales, it has been decided, with the approval of the competent authority, that **all CSCs (Customer Service Centers) shall remain open on Sundays as well, up to 31st August 2025**.

You are requested to make necessary arrangements accordingly.

P. Kalyan
DGM(S&M-CM) BSNL CO 8/8/25

Copy To :1)PGM(CSC) ,BSNL CO, New Delhi